



Missing In America Project Veteran Recovery Program

National President/Director
Don Gerspach
19725 Stirrup Lane
Waynesville, MO 65583
573-512-1419
Director@miap.us

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V.P. Clyde "TEX" Taylor
6036 W. Mescal St.
Glendale, AZ 85304
206-458-8927
Vp@miap.us

SOP 6

National Cemetery Scheduling

Effective today 12/10/2024 there are new rules in place for unclaimed remains burials.

1. Eligibility will no longer accept emails for unclaimed verification. The email box we have been submitting to is going away. You will need the following ID# 430272 when calling in for verifications.
2. All submissions must be called into the National Cemetery Scheduling Office at 800-535-1117 they will only process 3 requests per phone call.
3. If it is determined the individual is a veteran National Scheduling will not approve burial until it is submitted to The Veterans Benefit Administration to search for next of kin they have 14 days to locate next of kin.
4. In the event next of kin is located it will be up to them what happens with cremains, If no next of kin is located then the cremains will be approved for burial at a National Cemetery the original requesting party will be notified via telephone as well as by email. After next of kin search is completed and Veteran Identification number is provided, please contact the National Cemetery that you will be interring them at has all the information they have need of is present to complete burial service.
5. This will not effect burials at a State Veterans Cemetery only those going to a National Cemetery.

I am sure as this plays out the Office of Inspector General will be adjusting the rules going forward.